



107 Allen Street
Bruceston, TN 38317

*Thank you for your order,
We appreciate your business.*

- **ORDER QUESTIONS** Call 800.205.9642 or 731.586.2100 8am to 6pm Central Time M-F
Email: parts@productsamerica.com

- **PAYMENTS/PROCESSING** Money order/cashier's check : ship within 3 business days
Personal/Company check : ship within 14 business days
Credit/Debit Card : ship within 72 business hours
Charges appear in the name of Products America

Published prices are subject to change without notice
Call for current pricing

- **RETURNS/EXCHANGES** Non returnable/refundable : Highchair Tray
Teething Rails
All orders under \$20
Shipping charges

Returnable/refundable : Return Order within 30 days of order date
Call for RMA authorization number
Return subject to restock fee
Restock fee minimum \$5 up to 35%
We do not cover return shipping charges
INSURE your return
Credits/Refunds within 30 days of return
Exchanges: Handled on an individual basis
Call us for direct assistance

- **OTHER INFORMATION** Refused packages/incorrect address packages
Subject to return shipping charges/address correction fees
Fees based on UPS/USPS current rates for services
Product reference information/assembly instructions & diagrams
www.productsamerica.com
www.productsamerica.net
Customer service direct assistance 800.205.9642 or 800.772.1041

Please check all parts for proper fit and function.

The parts supplied to you were selected from the information that you provided our customer service center. Should you find that the information concerning the configuration of your crib is different than what you had originally described, please call us immediately for product exchange instructions.

Not all cribs use the same hardware. Most styles are not interchangeable. In the interest of safety, your hardware selection must match the crib configuration.

Please check package contents against order receipt. Please keep your order receipt to assist with any future questions that may arise.

Your child's safety is our primary concern. If you have any questions concerning safety information or hardware installation please call us at 800.205.9642 or 800.772.1041.